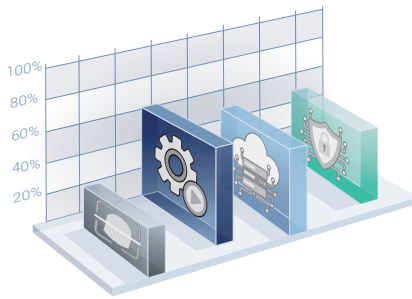


HOSTED AND MANAGED ITSM



Take the work out of managing your tools and focus on your end users. Our managed Help Desk includes all the licensing and assistance to run an ITIL service desk.

What's included:

- Your own customized and branded tenant
- Pre-configured, no implementation cost
- All licenses for your analysts
- Cloud hosting
- No administration on your part. You call us, we take care of everything
- Express Workshop to setup your SLAs and Workflows

Analysts	Monthly Cost Up to 5 Users	Monthly Cost Additional 5 Users
Base	\$2,500	+ \$500
Incident		
Knowledge		
Self Service		
Request	Monthly Cost	
10/year	\$1,000	
20/year	\$2,000	
30/year	\$3,000	
Change	\$500	
Problem	\$250	
CMDB	\$1,000	
Asset Manager	\$1,000	

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